



Australian Government
Department of Social Services

Data Exchange

Community Services Advisory Group Webinar

29 August 2018

Using the webinar control panel

Check your sound. This microphone symbol will be red, to show you are 'muted'.



'Muted' means you can't ask questions using your voice.

Click on the individual grey headings to expand the control panel items

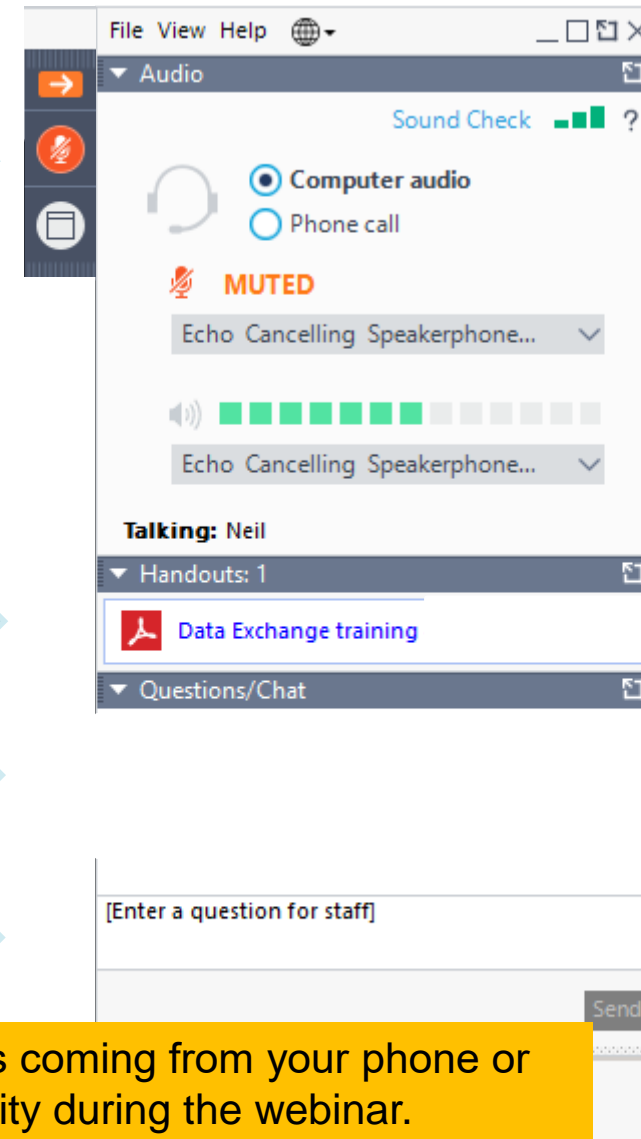
If handouts have been provided, you'll find them here



Group chats can be seen here



Type in your questions here

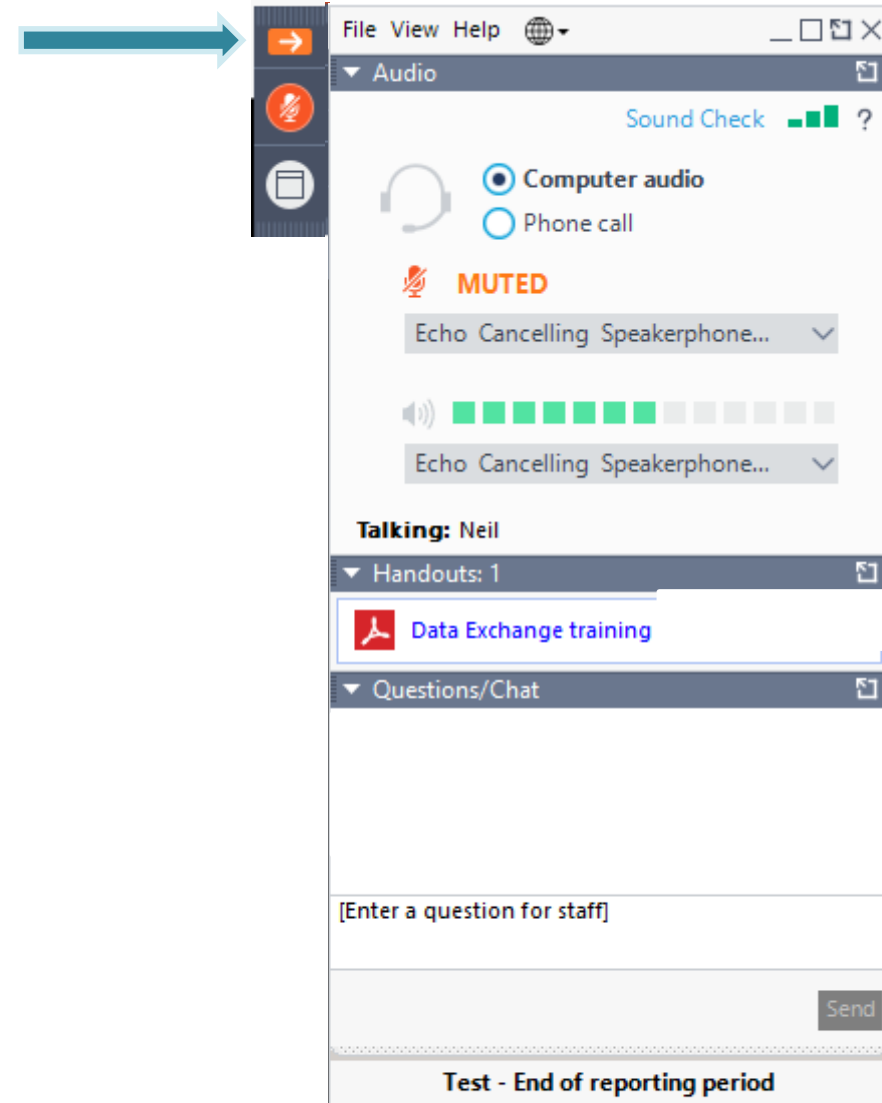


Please ensure your audio is on 'mute' so that no sound is coming from your phone or computer / laptop as this can affect the sound quality during the webinar.

Using the webinar control panel

When it hasn't be used for some time, the control panel will minimise.

To expand, select the orange arrow



Need help handout

Please let us know if you are having audio issues by using the Questions section in the control panel.

To register and join a webinar go to: [Join help and FAQs](#)

To check your browser access go to: [System Requirements for Attendees](#)

For Audio Help and FAQs go to: [Audio Help and FAQs](#)



Australian Government
Department of Social Services

How the Data Exchange insights are informing policy development and program management

What do we use the data for?



DSS Evaluation Unit

- 22 evaluations scheduled for the 2018-19 financial year across the Department.
- The unit uses data from the Data Exchange to align and monitor programs across the commonwealth.

Try Test and Learn Fund

- Develops and funds new or innovative policy responses aimed at improving workforce participation or capacity to work for groups at risk of long term welfare dependence.
- Data Exchange enables project monitoring, and de-identified linkage to DHS welfare data

Settlement Grants Program Support

For the *Evaluation of Settlement Grants* report, data was used to compare changes over consecutive reporting periods in the following areas:

- changes in Outcome domains,
- key client demographics (such as country of birth), and
- compare how client attendance at different session types changed

In response to this review, an enhanced program (SETS – Settlement Engagement and Transition Support) will be introduced from 1 January 2019.

Youth Transition Support (YTS) services

Data was used to evaluate the Pilot Period (January 2016 – June 2017) of the YTS Services.

The report highlighted that:

- most young people entered YTS to achieve employment, education and training outcomes;
- the pilot has increased client confidence, self-esteem and motivation, increased work readiness and access to work experience opportunities; and
- Is showing early success in generating medium term outcomes.
- The report can be found on the Multicultural youth advocacy network website (<http://www.myan.org.au/our-work-with-the-sector/168/>)

Families

- Family Safety branch
- Stronger Outcomes for Families
- Families and Children and Financial Wellbeing and Capability

Questions?