



Add a session

Task card

This task card discusses the following:

- [What is a session?](#)
- [Add a session](#)
 - [Method 1 – From Add a case](#)
 - [Method 2 – From Add a session](#)
 - [Method 3 – From Find a case](#)
- [Enter session details](#)
- [Add clients and support persons to the session](#)
- [Add a session – Finish](#)
- [Copy a session](#)
- [Record Referrals to other services](#)
- [Special data entry fields](#)

KEY HIGHLIGHTS

- A session must be created within the relevant reporting period for it to be counted in reports.
- Attendees to a session can be either a client or a support person.
- Referrals to other services can only be added to a client during the relevant reporting period.
- The use of special characters such as * & % # @ should **not** be included in the free text fields.
- Some programs have special data entry fields that apply to sessions.

What is a session?

A **session** records:

- What service was delivered on a particular date within a reporting period
- The type of service delivered, and
- Which clients attended.

Sessions are a critical part of the service record of an organisation and drive the reporting function of the Data Exchange. They must be submitted in the reporting period they occurred. They cannot be reported in a different reporting period.


At least **one session** must be recorded as occurring within a reporting period for the case and associated clients to be **counted** in reports.

Add a session

There are three different methods to add a session.

1. At the case creation point where a session is immediately added to a new case.

2. From the home screen, **Add a Session** .

3. From the home screen, **Find a Case** .


Note: All three methods will direct you to the **Add a session – session details** screen. Refer to Figure 5.

Method 1 – From Add a new case


Add a new **Case** – refer to the [Add a case](#) taskcard.

Select [Add a session to this case](#) hyperlink under the **What can you do now?** heading. Refer to Figure 1.

Figure 1 – “What can you do now?”



Case ZB113355 successfully added.
A session must be added for clients to be counted in reports.

 **Add a case - Finish**

Case details

Case ID: **ZB113355**



















Outlet: Catchment Team

Program activity: Financial Crisis and Material Aid - Emergency Relief

Total number of unidentified clients associated with case: 0

Attendance profile: Peer support group

Clients attached to the case (6)

Name	Client ID	Date of Birth	Gender	Created on	Referral source and reasons
 Lucy JONES	001	01/08/2018	Female	03/08/2018	 
 Frederick JAMIESON	002	05/11/1941	Male	03/08/2018	 
 Helen CRIGHTON	003	05/12/1940	Female	03/08/2018	 
 Henry NONDEN	004	13/12/1939	Male	03/08/2018	 
 Ruby HENDERSON	005	08/08/1942	Female	03/08/2018	 
 Thomas JEFFRIES	006	17/08/1985	Male	09/08/2018	 

What can you do now?

- [Add a session](#) to this case
- [Add another client](#) to this case

Method 2 – From Add a session



At the Data Exchange web-based portal home page select  **Session** under the **Add** menu. Refer to Figure 2.


Figure 2 – The Data Exchange home page – Add a session action tile


MyDEX Dashboard

Go to


Find



Client



Case



SCORE

Add

 Client


 Case

 **Session**

 SCORE

My Organisation

- Manage organisation
- Manage users
- Reference data
- Uploaded files
- Manage action items



Access MyDEX reports

GO

Method 3 – From Find a case


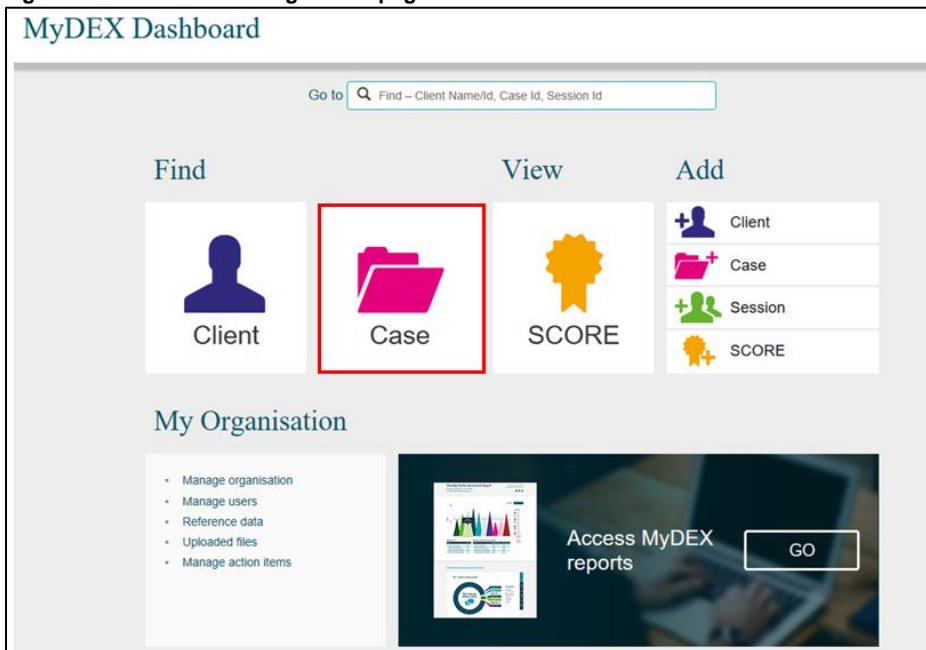
At the Data Exchange web-based portal home page select  under the **Find** menu. Refer to Figure 3.

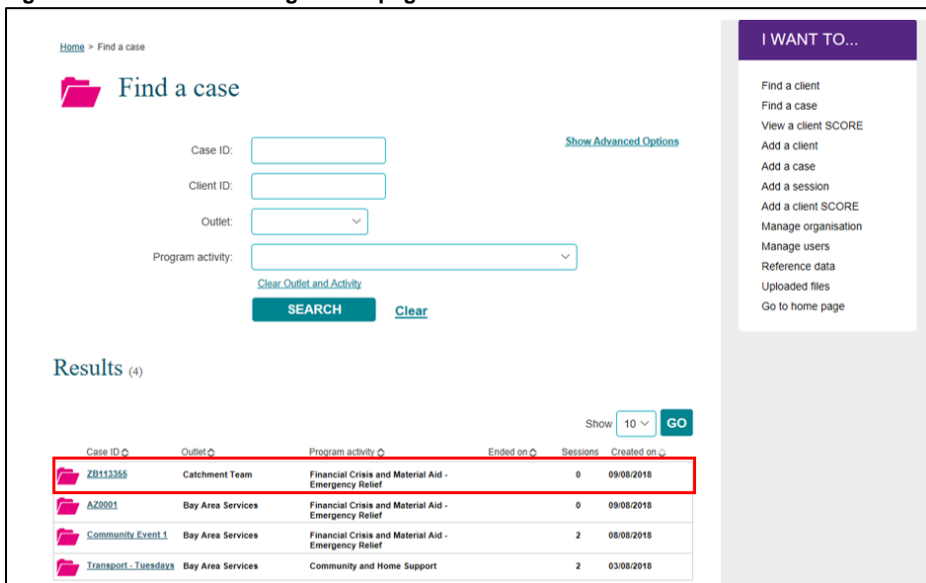
Figure 3 – The Data Exchange home page – Add a session action tile



The **Find a case** screen will display. Refer to Figure 4.

Select the **case hyperlink** to add a session to the case.

Figure 4 – The Data Exchange home page – Add a session action tile



The **Case details** screen displays. Refer to Figure 5.

Select the **+ADD SESSION** button under **Sessions associated with the case** heading. Refer to Figure 5.

Figure 5 – Case details – Add session button

Go to

Home > Find a case > Case ID: ZB113355

Case details

DELETE CASE **EDIT CASE DETAILS**

Case ID: ZB113355
Outlet: Catchment Team
Program activity: Financial Crisis and Material Aid - Emergency Relief
Total number of unidentified clients associated with case: 0
Attendance profile: Peer support group
End date:

Clients attached to the case (6)

ATTACH/DETACH CLIENTS

Name	Client ID	Date of Birth	Gender	Created on	Referral source and reasons
Frederick JAMIESON	002	05/11/1941	Male	03/06/2018	
Helen CRIGHTON	003	05/12/1940	Female	03/06/2018	
Henry NORDEN	004	13/12/1939	Male	03/06/2018	
Lacy JONES	001	01/08/2018	Female	03/06/2018	
Ruby HENDERSON	005	06/06/1942	Female	03/06/2018	
Thomas JEFFRIES	006	17/06/1955	Male	09/06/2018	

Sessions associated with the case

+ ADD SESSION

No sessions associated with the case

< BACK

Enter Session details

The **Add a Session – session details** screen will display. Refer to Figure 6 and Table 1 for more information on the fields.

Figure 6 – Add a session – Session details screen

+ Add a session - Session details

All fields marked with an asterisk (*) are required.

Session details

Case ID: **ZB113355**

Session ID:

Session date: *

Service type: *

Service setting:

Interpreter Present:

Cancel **NEXT>**

Table 1 – Session Details Field Descriptions (Refer Figure 6)

FIELD	DESCRIPTION
Case ID	This is the identifier (ID) of the case you are recording a session against.
Session ID	<p>Enter the session ID if your organisation has a session ID system, or leave it blank for auto-generation.</p> <p>Note: The use of special characters such as * & % # @ should not be included in the free text fields in the Data Exchange.</p>
Session date*	<p>Record the date the session occurred. Enter today's date or a date in the past within the reporting period.</p> <p>Note: Sessions cannot be entered for future dates or dates in a closed reporting period.</p>
Service type*	<p>Each session can only have one service type.</p> <p>Select the service type that best reflects the intent of the session.</p> <p>The service type choices are dependent on the program activity the case was created under and are to align with the program intent.</p> <p>Go to the Data Exchange program specific guidance for more information on which service types apply to each program.</p>
Service setting	<p>Select where/how the session took place. The options are:</p> <ul style="list-style-type: none"> ▪ Organisation outlet/office ▪ Client's residence ▪ Community venue ▪ Partner organisation ▪ Telephone ▪ Digital ▪ Healthcare facility ▪ Education facility ▪ Justice facility
Interpreter Present	Enter Yes if an interpreter was present. This includes a professional interpreter, a bilingual support person or a bilingual staff member who interprets for a client. This also includes Auslan or other sign language interpreters for the hearing impaired.

* Mandatory Fields

Once completed, please select **NEXT**.

The **Add a session – Client/support persons attended** screen will display. Refer to Figure 7 for more information). Definitions of client and support persons are included in Table 2.

Figure 7 – Add a session – Clients/support persons attended screen

Add a session - Clients/support persons attended

Clients/support persons attended session

	Name	Client ID	Date of Birth	Gender	Created on	
<input type="checkbox"/>	Frederick JAMIESON	002	05/11/1941	Male	03/08/2018	
<input type="checkbox"/>	Helen CRIGHTON	003	05/12/1940	Female	03/08/2018	
<input type="checkbox"/>	Henry NONDEN	004	13/12/1939	Male	03/08/2018	
<input type="checkbox"/>	Lucy JONES	001	01/08/2018	Female	03/08/2018	
<input type="checkbox"/>	Ruby HENDERSON	005	08/08/1942	Female	03/08/2018	
<input type="checkbox"/>	Thomas JEFFRIES	006	17/08/1985	Male	09/08/2018	

ATTACH SELECTED CLIENTS ATTACH SELECTED SUPPORT PERSONS

< BACK Cancel NEXT >

Add clients and support persons to the session

The **Add a session – Client/support persons attended** screen will display all the clients linked with the case.

When creating a session, only clients **who attend the session** are to be recorded.

Table 2 – Client and support persons definitions. Refer Figure 7.

TERM	DEFINITION
Client	Is an individual who receives a service as part of a funded activity that is expected to lead to a measurable outcome.
Support persons	Persons who may be present at a service who do not meet the definition of a client. These could include carers of clients and family members such as young children. There is no requirement to record the details of support persons, however you can record participants as 'support persons' to provide details of session attendees.

To add a support person, you must **first** create a client record in the Data Exchange and then add a support person at the session level.


Note: if you are creating a session for the Community and Home Support program you must complete the client details that display the  icon **before** you can attach the client to a session. Refer to Figure 8.

Figure 8 – Case details highlighting the warning icon for client

Case details

Case ID: 0002
 Outlet: Bay Area Services
 Program activity: Care Relationships and Carer Support
 Total number of unidentified clients associated with case: 0
 Attendance profile: Family
 End date:

Clients attached to the case (2)

Name	Client ID	Date of Birth	Gender	Created on	Referral source and reasons
Dion LUCRITON	007	07/09/2000	Male	13/08/2018	
Thomas JEFFRIES	006	17/08/1985	Male	09/08/2018	

Sessions associated with the case

No sessions associated with the case

< BACK

1. Select client(s) you wish to add to the session using the **tick box** next to the client record
2. Select the **ATTACH SELECTED CLIENTS** button. Refer to Figure 9.

Figure 9 – Add a session – Clients selected

+ Add a session - Clients/support persons attended

Clients/support persons attended session

Name	Client ID	Date of Birth	Gender	Created on
<input checked="" type="checkbox"/> Frederick JAMIESON	002	05/11/1941	Male	03/08/2018
<input checked="" type="checkbox"/> Helen CRIGHTON	003	05/12/1940	Female	03/08/2018
<input type="checkbox"/> Henry NONDEN	004	13/12/1939	Male	03/08/2018
<input type="checkbox"/> Lucy JONES	001	01/08/2018	Female	03/08/2018
<input type="checkbox"/> Ruby HENDERSON	005	08/08/1942	Female	03/08/2018
<input type="checkbox"/> Thomas JEFFRIES	006	17/08/1985	Male	09/08/2018

ATTACH SELECTED CLIENTS **ATTACH SELECTED SUPPORT PERSONS**

< BACK **Cancel** **NEXT>**

3. Select support persons (if any) you wish to add to the session using the **tick box** to the session.
4. Select **ATTACH SELECTED CLIENTS**. Refer to Figure 10.

Figure 10 – Add a session – Support persons selected

3

Name	Client ID	Date of Birth	Gender	Created on
<input checked="" type="checkbox"/> Henry NONDEN	004	13/12/1939	Male	03/08/2018
<input checked="" type="checkbox"/> Lucy JONES	001	01/08/2018	Female	03/08/2018
<input type="checkbox"/> Ruby HENDERSON	005	08/08/1942	Female	03/08/2018
<input type="checkbox"/> Thomas JEFFRIES	006	17/08/1985	Male	09/08/2018

4

ATTACH SELECTED CLIENTS ATTACH SELECTED SUPPORT PERSONS

Selected clients or support persons attended session

Participation type	Name	Client ID	Date of Birth	Gender	Created on
<input type="checkbox"/> CLIENT	Frederick JAMIESON	002	05/11/1941	Male	03/08/2018
<input type="checkbox"/> CLIENT	Helen CRIGHTON	003	05/12/1940	Female	03/08/2018

REMOVE CLIENTS / SUPPORT PERSONS

< BACK Cancel NEXT >

The client(s) and support person(s) selected will display under the **Selected clients or support persons attended session** heading with their relevant **Participation type**. Refer to Figure 11.

Figure 11 – Client participation type

ATTACH SELECTED CLIENTS ATTACH SELECTED SUPPORT PERSONS

Selected clients or support persons attended session

Participation type	Name	Client ID	Date of Birth	Gender	Created on
<input type="checkbox"/> CLIENT	Frederick JAMIESON	002	05/11/1941	Male	03/08/2018
<input type="checkbox"/> CLIENT	Helen CRIGHTON	003	05/12/1940	Female	03/08/2018
<input type="checkbox"/> SUPPORT	Lucy JONES	001	01/08/2018	Female	03/08/2018
<input type="checkbox"/> SUPPORT	Henry NONDEN	004	13/12/1939	Male	03/08/2018

REMOVE CLIENTS / SUPPORT PERSONS

< BACK Cancel NEXT >

Select **NEXT >**

The **Add a session – Review** screen will display. Refer to Figure 12.

Figure 12 – Add a session – Review screen

Add a session - Review

Case ID: ZB113355

Session ID:

Session date: 08 August 2018

Service type: Intake/assessment

Service setting: Organisation outlet/office

Interpreter present: No

Clients attended session (4)

Participation type	Name	Client ID	Date of Birth	Gender	Created on
CLIENT	Frederick JAMIESON	002	05/11/1941	Male	03/08/2018
CLIENT	Helen CRIGHTON	003	05/12/1940	Female	03/08/2018
SUPPORT	Lucy JONES	001	01/08/2018	Female	03/08/2018
SUPPORT	Henry NONDEN	004	13/12/1939	Male	03/08/2018

< BACK Cancel SUBMIT

Select **<BACK** to edit the details or **Cancel** to stop the process and remove the case.

If the details are correct, select **SUBMIT**

Add a session – Finish

The **Add a session – Finish** screen will display with the following. Refer to Figure 13.

1. A message box to advise the successful creation of the session.
2. A summary of the session you have created. If you did not enter your own session ID, a **Session ID** will automatically be created.
3. A listing of the clients attached to the session.
4. **What can you do now?** section where you can **Copy session**, **Add another session to the case** and **Add another session**. Refer to Table 3.
5. **I want to...** box where you can complete other tasks.
6. **Go to...** search field where you can search for clients, cases and sessions.

Figure 13 – Add a session – Finish screen

Add a session - Finish

Go to Find - Client Name/Id, Case Id, Session Id

Home > Find case > Case ID > Add a session

1 Session successfully added.

2

Case ID: ZB113355

Session ID: 0001

Session date: 08 August 2018

Service type: Intake/assessment

Service setting: Organisation outlet/office

Interpreter present: No

3

Clients attended session (4)

Participation type	Name	Client ID	Date of Birth	Gender	Created on
SUPPORT	Henry NONDEN	004	13/12/1939	Male	03/08/2018
CLIENT	Helen CRIGHTON	003	05/12/1940	Female	03/08/2018
CLIENT	Frederick JAMIESON	002	05/11/1941	Male	03/08/2018
SUPPORT	Lucy JONES	001	01/08/2018	Female	03/08/2018

4

What can you do now?

- Copy session
- Add another session to this case
- Add another session

5

I WANT TO...

- Find a client
- Find a case
- View a client SCORE
- Add a client
- Add a case
- Add a session
- Add a client SCORE
- Manage organisation
- Manage users
- Reference data
- Uploaded files
- Go to home page

The **What can you do now?** field provides hyperlinks for you to copy and add more sessions. Refer to Figure 13 (No. 4). Table 3 provides descriptions of these options.

Table 3 – What can you do now? section (Refer Figure 13 item 4)

FIELD	DESCRIPTION
Copy a session	Select the hyperlink to copy the last session created for the case.
Add another session to the case	Select the hyperlink to add another session to the same case.
Add another session	Select the hyperlink to add a session to a different case.

Copy a session

There are a number of ways you can copy a session.

1. Select the [Copy session](#) hyperlink found on the **Add a session – Finish** screen. Refer to Figure 14.
2. Select the **COPY SESSION** button found on the **Case details** screen, after you have searched for your case. Refer to Figure 15.

Figure 14 – Copy session hyperlink

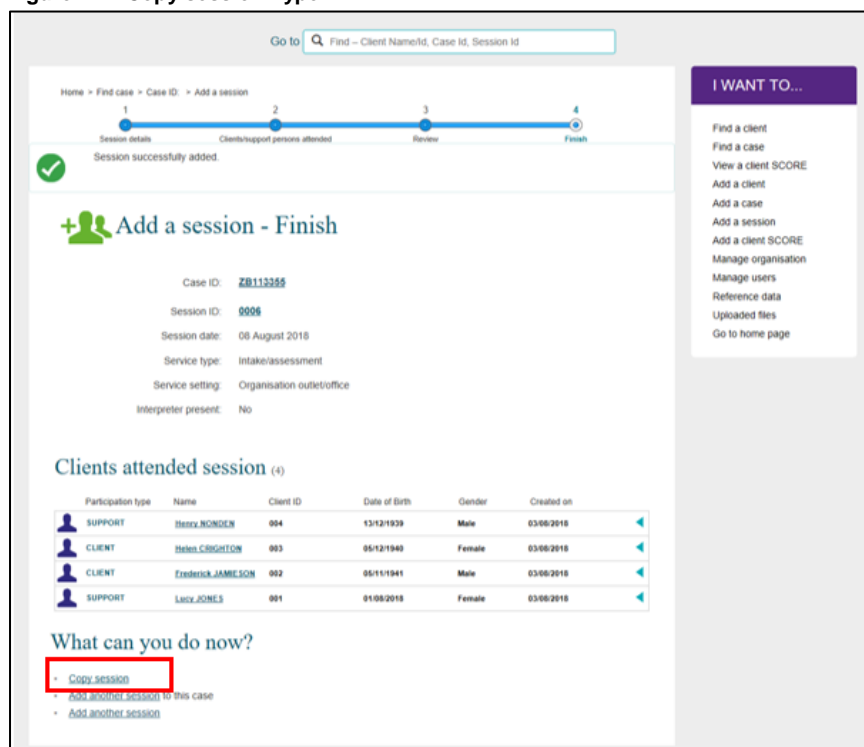


Figure 15 – Copy session button

Case details

DELETE CASE EDIT CASE DETAILS

Case ID: ZB113355
 Outlet: Catchment Team
 Program activity: Financial Crisis and Material Aid - Emergency Relief
 Total number of unidentified clients associated with case: 0
 Attendance profile: Peer support group
 End date:

Clients attached to the case (6)

ATTACH/DETACH CLIENTS

Name	Client ID	Date of Birth	Gender	Created on	Referral source and reasons
Frederick JAMIESON	002	05/11/1941	Male	03/08/2018	
Helen CRIGHTON	003	05/12/1940	Female	03/08/2018	
Henry NONDEN	004	13/12/1939	Male	03/08/2018	
Lucy JONES	001	01/08/2018	Female	03/08/2018	
Ruby HENDERSON	005	08/08/1942	Female	03/08/2018	
Thomas JEFFRIES	006	17/08/1985	Male	09/08/2018	

Sessions associated with the case (1)

+ ADD SESSION

Session ID	Session date	Service type	Created on	Total client attendance
0001	08/08/2018	Intake/assessment	10/08/2018	4

COPY SESSION

< BACK

The **Copy a session – Session details** screen will display. Refer to Figure 16.

Figure 16 – Copy session – Session details screen

+ Copy a session - Session details

All fields marked with an asterisk (*) are required.

Session details

Case ID: ZB113355
 Session ID:
 Session date: * dd/mm/yyyy
 Service type: * Intake/assessment
 Service setting: Organisation outlet/office
 Interpreter Present: No

Cancel NEXT>

Complete the details as required.

Select **NEXT>**.

The **Copy a session – Clients/support persons attended** screen displays. Refer to Figure 17.

Figure 17 – Copy a session – Clients/support persons attended screen

Copy a session - Clients/support persons attended

Clients/support persons attended session

Name	Client ID	Date of Birth	Gender	Created on
Ruby HENDERSON	005	08/08/1942	Female	03/08/2018
Thomas JEFFRIES	006	17/08/1985	Male	09/08/2018

ATTACH SELECTED CLIENTS ATTACH SELECTED SUPPORT PERSONS

Selected clients or support persons attended session

Participation type	Name	Client ID	Date of Birth	Gender	Created on
SUPPORT	Henry NONDEN	004	13/12/1939	Male	03/08/2018
CLIENT	Helen CRIGHTON	003	05/12/1940	Female	03/08/2018
SUPPORT	Lucy JONES	001	01/08/2018	Female	03/08/2018
CLIENT	Frederick JAMIESON	002	05/11/1941	Male	03/08/2018

REMOVE CLIENTS / SUPPORT PERSONS

< BACK Cancel NEXT >

Select the clients that attended the session.

- If the same clients attended from the session you have copied, select **NEXT>**.
- Remove the clients that didn't attend this new session by selecting the **tick box** next to their name. Refer to Figure 18.

Figure 18 – Selecting clients that did not attend the session

Copy a session - Clients/support persons attended

Clients/support persons attended session

Name	Client ID	Date of Birth	Gender	Created on
Ruby HENDERSON	005	08/08/1942	Female	03/08/2018
Thomas JEFFRIES	006	17/08/1985	Male	09/08/2018

ATTACH SELECTED CLIENTS ATTACH SELECTED SUPPORT PERSONS

Selected clients or support persons attended session

Participation type	Name	Client ID	Date of Birth	Gender	Created on
<input checked="" type="checkbox"/> SUPPORT	Henry NONDEN	004	13/12/1939	Male	03/08/2018
<input type="checkbox"/> CLIENT	Helen CRIGHTON	003	05/12/1940	Female	03/08/2018
<input checked="" type="checkbox"/> SUPPORT	Lucy JONES	001	01/08/2018	Female	03/08/2018
<input type="checkbox"/> CLIENT	Frederick JAMIESON	002	05/11/1941	Male	03/08/2018

REMOVE CLIENTS / SUPPORT PERSONS

< BACK Cancel NEXT >

Select the **REMOVE CLIENTS / SUPPORT PERSONS** button.

The selected clients will move back to the **Clients/support persons attended session** heading. The clients that did attend the session will remain under the **Selected clients or support persons attended session** heading. Refer to Figure 19.

Figure 19 – Removal of clients from created session



Copy a session - Clients/support persons attended

Clients/support persons attended session

	Name	Client ID	Date of Birth	Gender	Created on	
<input type="checkbox"/>	 Henry NONDEN	004	13/12/1939	Male	03/08/2018	◀
<input type="checkbox"/>	 Lucy JONES	001	01/08/2018	Female	03/08/2018	◀
<input type="checkbox"/>	 Ruby HENDERSON	005	08/08/1942	Female	03/08/2018	◀
<input type="checkbox"/>	 Thomas JEFFRIES	006	17/08/1985	Male	09/08/2018	◀

ATTACH SELECTED CLIENTS ATTACH SELECTED SUPPORT PERSONS

Selected clients or support persons attended session

	Participation type	Name	Client ID	Date of Birth	Gender	Created on	
<input type="checkbox"/>	CLIENT	Helen CRIGHTON	003	05/12/1940	Female	03/08/2018	◀
<input type="checkbox"/>	CLIENT	Frederick JAMIESON	002	05/11/1941	Male	03/08/2018	◀


REMOVE CLIENTS / SUPPORT PERSONS

< BACK [Cancel](#) **NEXT >**

Select **NEXT>**.

The **Copy a session – Review** screen will display. Refer to Figure 20.

Figure 20 – Copy a session Review screen



Copy a session - Review

Case ID: ZB113355

Session ID:



Session date: 10 August 2018

Service type: Food Parcels & Food Vouchers

Service setting: Organisation outlet/office

Interpreter present: No

Clients attended session ⁽²⁾


	Participation type	Name	Client ID	Date of Birth	Gender	Created on	
	CLIENT	Helen CRIGHTON	003	05/12/1940	Female	03/08/2018	◀
	CLIENT	Frederick JAMIESON	002	05/11/1941	Male	03/08/2018	◀

< BACK [Cancel](#) **SUBMIT**

Select **SUBMIT>**.

The **Add a session – Finish** screen will display. Refer to Figure 21.

Figure 21 – Add a session – Finish screen



Case ID: [ZB113355](#)

Session ID: [0002](#)

Session date: 10 August 2018

Service type: Food Parcels & Food Vouchers

Service setting: Organisation outlet/office

Interpreter present: No

Clients attended session (2)

Participation type	Name	Client ID	Date of Birth	Gender	Created on
CLIENT	Helen CRUGHTON	003	05/12/1940	Female	03/08/2018
CLIENT	Frederick JAMIESON	002	05/11/1941	Male	03/08/2018

What can you do now?

- [Copy session](#)
- [Add another session to this case](#)
- [Add another session](#)


Record Referrals to other services

You can add **Referrals to other services** to the clients attached to this session.

There are a number of ways you can add **Referrals to other services**:

1. Select the **Session ID** number hyperlink found in the **Add a session – Finish** screen after you have created a new session. Refer to Figure 22
2. Select the **Session ID** number hyperlink found in the **Case details** screen after you have searched for the relevant case. Refer to Figure 23.

Figure 22 – Add a session – Finish screen Session ID link



Case ID: [ZB113355](#)

Session ID: [0001](#)

Session date: 08 August 2018

Service type: Intake/assessment

Service setting: Organisation outlet/office

Interpreter present: No


Clients attended session (4)

Participation type	Name	Client ID	Date of Birth	Gender	Created on
SUPPORT	Henry NORDEN	004	13/12/1939	Male	03/08/2018
CLIENT	Helen CRUGHTON	003	05/12/1940	Female	03/08/2018
CLIENT	Frederick JAMIESON	002	05/11/1941	Male	03/08/2018
SUPPORT	Lucy JONES	001	01/08/2015	Female	03/08/2018

What can you do now?

- [Copy session](#)
- [Add another session to this case](#)
- [Add another session](#)

Figure 23 – Case details screen Session ID link



Case details

[DELETE CASE](#)
[EDIT CASE DETAILS](#)

Case ID: ZB113355

Outlet: Catchment Team

Program activity: Financial Crisis and Material Aid - Emergency Relief



















Total number of unidentified clients associated with case: 0

Attendance profile: Peer support group

End date:


Clients attached to the case (6)

[ATTACH/DETACH CLIENTS](#)

Name	Client ID	Date of Birth	Gender	Created on	Referral source and reasons
 Frederick JAMIESON	002	05/11/1941	Male	03/08/2018	 
 Helen CRIGHTON	003	05/12/1940	Female	03/08/2018	 
 Henry NONDEN	004	13/12/1939	Male	03/08/2018	 
 Lucy JONES	001	01/08/2018	Female	03/08/2018	 
 Ruby HENDERSON	005	08/08/1942	Female	03/08/2018	 
 Thomas JEFFRIES	006	17/08/1985	Male	09/08/2018	 

Sessions associated with the case (1)

[+ ADD SESSION](#)

Session ID	Session date	Service type	Created on	Total client attendance
 0001	08/08/2018	Intake/assessment	10/08/2018	4


[COPY SESSION](#)

[< BACK](#)

The **Session details** screen displays. Refer to Figure 24. Table 4 includes descriptions of the icons on this screen.

Select  found next to the relevant client.

Figure 24 – Session details screen



Session details

[DELETE SESSION](#)
[COPY SESSION](#)
[EDIT SESSION DETAILS](#)

Case ID: ZB113355

Session ID: 0007

Session date: 8/08/2018


Service type: Intake/assessment

Service setting: Organisation outlet/office

Interpreter present: No

Clients attended the session

[EDIT ATTENDEES](#)

Participation type	Name	Client ID	Date of Birth	Gender	Referrals to other services	Clients SCOREs
Support Person	Henry NONDEN	004	13/12/1939	Male		
Client	Helen CRIGHTON	003	05/12/1940	Female		
Support Person	Lucy JONES	001	01/08/2018	Female		
Client	Frederick JAMIESON	002	05/11/1941	Male		




Community SCOREs

[+ ADD COMMUNITY SCORE](#)

No SCOREs found.


[< BACK](#)

Table 4 – Icon descriptions for Referrals to other services (Refer Figure 24)

ICON	DESCRIPTION
	This icon indicates a referral for other services can be added for this client for this case.
	This icon indicates a referral for other services can be added for this client's record summary attached to a session. One internal and one external referral type can be added per client, per session.
	This icon indicates the full quota of referrals to other sources is added to a client's record summary, attached to a session.

The **Add referral to other services** screen displays. Refer to Figure 25.

Figure 25 – Add referral to other services screen



Add referral to other services

Session details

Case ID: ZB113355

Session ID: 0001

Session date: 08 August 2018

Service type: Intake/assessment

Referral to other services

Client: Frederick JAMIESON

Client ID: 002

Referral type: *

Referral purpose(s): *

- ☐ Age-appropriate development
- ☐ Community participation and networks
- ☐ Employment
- ☐ Education and skills training
- ☐ Family functioning
- ☐ Housing
- ☐ Material wellbeing and basic necessities
- ☒ Mental health wellbeing and self-care
- ☐ Financial resilience
- ☐ Personal and family safety
- ☐ Physical health
- ☐ Support to caring role
- ☐ Other

[Cancel](#) [Clear](#) [SAVE](#)

Select the relevant **Referral type** and **Referral purpose(s)**. Refer to Figure 25. Table 5 has descriptions for the referral type and purpose.

Table 5 –Field descriptions for the Add referral to other services screen (Refer Figure 25)

FIELD	DESCRIPTION
Referral type	Select the appropriate referral type for the client. This can be internal or external.
Referral purpose(s)	Select the appropriate reason for referral to other services (including own services). More than one can be selected.

Select **SAVE**.

The **Session details** screen will display.


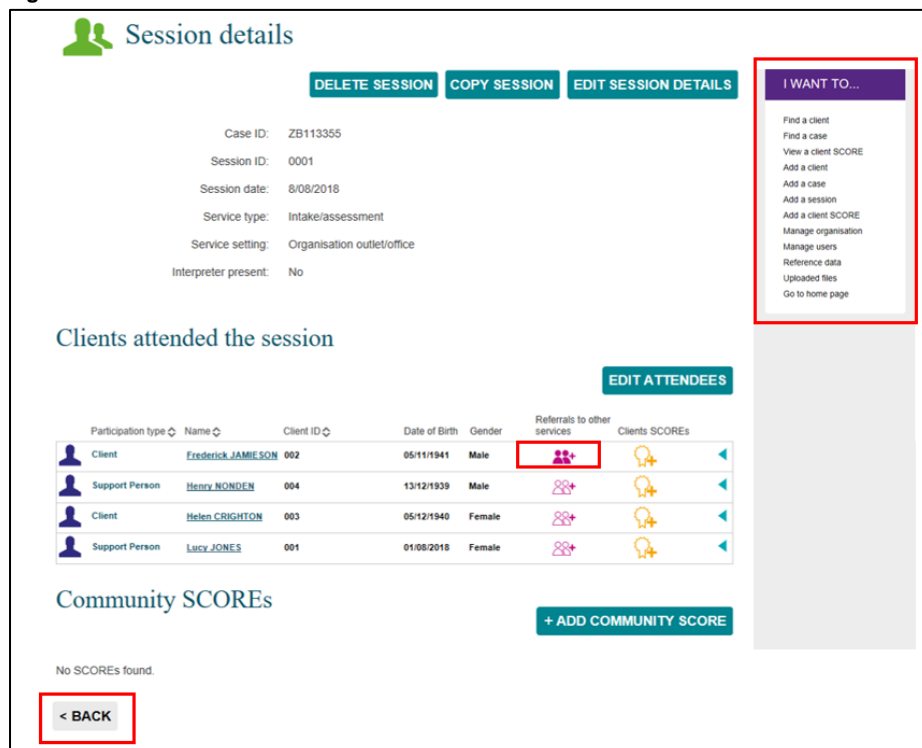
The **Referrals to other services** icon will display as . Refer to Figure 26.

Figure 26 – Session details screen – Added referral to other services



Session details









Case ID: ZB113355
 Session ID: 0001
 Session date: 8/08/2018
 Service type: Intake/assessment
 Service setting: Organisation outlet/office
 Interpreter present: No

DELETE SESSION **COPY SESSION** **EDIT SESSION DETAILS**

I WANT TO...
 Find a client
 Find a case
 View a client SCORE
 Add a client
 Add a case
 Add a session
 Add a client SCORE
 Manage organisation
 Manage users
 Reference data
 Uploaded files
 Go to home page

Clients attended the session

EDIT ATTENDEES

Participation type	Name	Client ID	Date of Birth	Gender	Referrals to other services	Clients SCOREs
Client	Frederick JAMIESON	002	05/11/1941	Male		
Support Person	Henry NONDEN	004	13/12/1939	Male		
Client	Helen CRIGHTON	003	05/12/1940	Female		
Support Person	Lacy JONES	001	01/08/2018	Female		

Community SCOREs

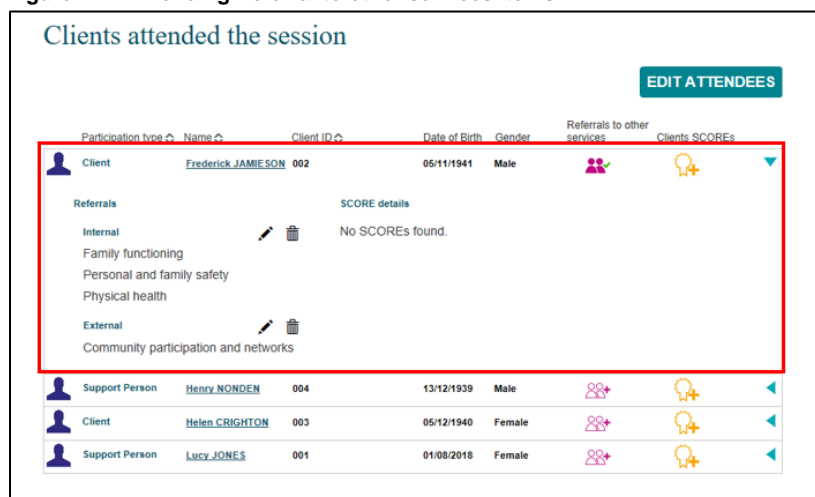
+ ADD COMMUNITY SCORE

No SCOREs found.

< BACK









Select  to view the referral(s) created for the client. Refer to Figure 27.

Figure 27 – Amending Referral to other services items



Clients attended the session

EDIT ATTENDEES

Participation type	Name	Client ID	Date of Birth	Gender	Referrals to other services	Clients SCOREs
Client	Frederick JAMIESON	002	05/11/1941	Male		
<p>Referrals</p> <p>SCORE details</p> <p>Internal</p> <p>Family functioning</p> <p>Personal and family safety</p> <p>Physical health</p> <p>External</p> <p>Community participation and networks</p> <p>No SCOREs found.</p>						
Support Person	Henry NONDEN	004	13/12/1939	Male		
Client	Helen CBRIGHTON	003	05/12/1940	Female		
Support Person	Lucy JONES	001	01/08/2018	Female		

Select  to edit the referral. Select  to delete the referral. Select  to collapse the field.

Select **<BACK** to go to the **Case details** screen, or the **I want to...** box where you can complete other tasks. Refer to Figure 26.

Special Data Entry fields

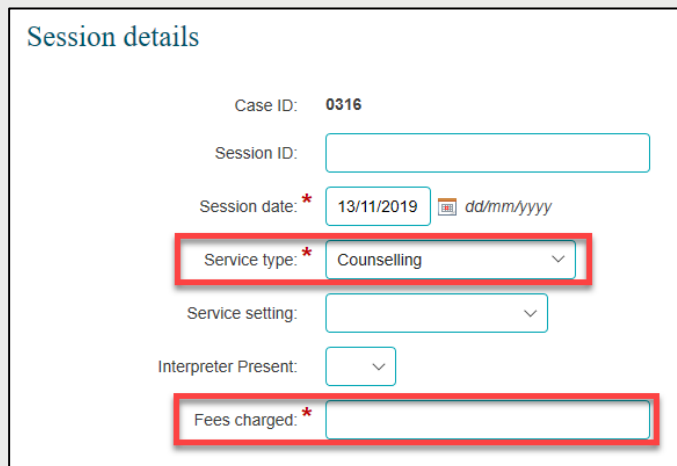
Some programs have special data entry fields display when a session is created for the program activity. Go to the [Data Exchange Protocols](#), program specific guidelines and the [Add a case](#) task card, Special Data Entry Fields for more information.

Additional field for Family Law Services programs

Fees charged

This field applies to all Family Law Services programs from February 2020. Once a service type is selected for the session, the mandatory Fees charged field will appear. Refer to Figure 28.

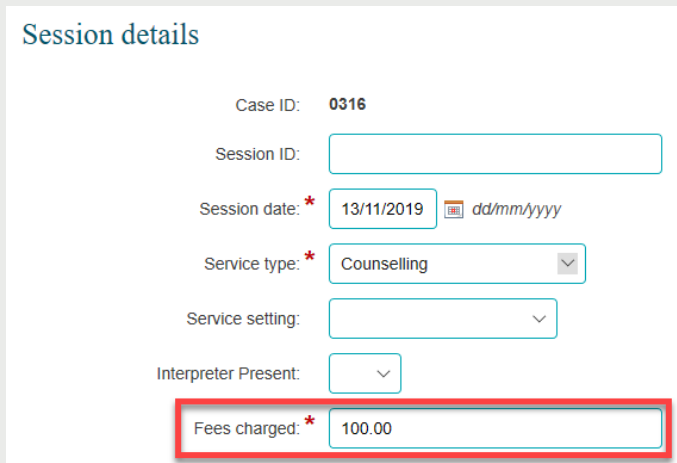
Figure 28 – Selecting a Session type and Fees charged field appearing



The screenshot shows a 'Session details' form with the following fields: Case ID (0316), Session ID (empty), Session date (13/11/2019), Service type (Counselling), Service setting (empty), Interpreter Present (empty), and Fees charged (empty). The 'Service type' dropdown and the 'Fees charged' field are highlighted with red boxes, indicating they are the focus of the figure.

The Fees charged field is a numerical field. Fees charged can contain up to six digits before the decimal point and two digits after the decimal point. If no fee is charged, you need to enter a 0 (zero) amount in this field to be able to continue entering data. Refer to Figure 29.

Figure 29 – Populating the Fees charged field



The screenshot shows the same 'Session details' form as Figure 28, but with the 'Fees charged' field populated with the value '100.00'. The 'Fees charged' field is highlighted with a red box, indicating it is the focus of the figure.

Once the field is completed the next button can be selected to move to the next screen. Refer to Figure 30.

Figure 30 – Select the next button

The screenshot shows a web form titled "Session details". It contains the following fields:

- Case ID: 0316
- Session ID: [empty text box]
- Session date: * 13/11/2019 [calendar icon] dd/mm/yyyy
- Service type: * Counselling [dropdown arrow]
- Service setting: [dropdown arrow]
- Interpreter Present: [dropdown arrow]
- Fees charged: * 100000.00

At the bottom left is a "Cancel" link. At the bottom right is a "NEXT >" button, which is highlighted with a red rectangular box.

Additional fields for Commonwealth Home Support Program (CHSP) cases

Go to the Data Exchange website for [Program Specific Guidance](#) on the Commonwealth Home Support Programme (CHSP) counting rules in sessions. Information on the [CHSP Organisation overview report](#) is available on the Department of Health website.

Go to the [Data Exchange Protocols](#) and the [Training](#) page on the Data Exchange website for information on outlets, clients, cases and sessions.

For technical support; contact the Data Exchange Helpdesk by email dssdataexchange.helpdesk@dss.gov.au or on 1800 020 283 between 08.30am – 5.30pm (AEST/AEDT) Monday to Friday.