



Enhancing the Data Exchange

The Data Exchange is the two-way sharing of data information between agencies and service providers.

This data helps them find smarter and more efficient ways of improving service delivery and understanding the outcomes being achieved for vulnerable individuals, families and their communities.

Data Integration Partnership for Australia (DIPA) funds helped the Data Exchange to improve the useability and usefulness of its online service.

These enhancements resulted in more opportunities to collaborate, and a greater ability to gain data insights for a wide variety of community organisations, government departments and other policy and program influencers.

DIPA funds have supported:

- making the Data Exchange simpler to access and navigate
- making it quicker and easier for organisations to input more information that demonstrates their service success
- displaying the data back through reports in ways that makes sense to staff and informs their practice
- the sharing of information for joint decision-making.

As of 1 January 2019

2,592 organisations



currently registered in the Data Exchange

13,620 users



currently registered in the Data Exchange

6 agencies



are using the Data Exchange as a reporting tool for

67 programs

During the previous 12 months

3,552 users



accessed a Data Exchange report for the first time.



These reports were accessed an average of

28 times

Following recent enhancements to the Data Exchange



The average processing time for a bulk upload data file is

1 minute

(previously 25 minutes), with

95 percent

of all files processed under five minutes.



A new quick navigation option means a client record can now be found in one step (previously three).

Since the start of the Data Exchange

362 'handshake' agreements



have been made between lead organisations and their delivery partners to share de-identified aggregate level reports data.