Data Exchange Snapshot: January 2021

The Data Exchange is the two-way sharing of data information between agencies and organisations. This data helps them find smarter and more efficient ways of improving service delivery and understanding the outcomes being achieved for vulnerable individuals, families and their communities.

The Data Exchange continuously works to achieve the most streamlined reporting arrangement that captures meaningful client, service, and outcomes data.

Throughout the previous reporting periods, the Data Exchange has seen a number of organisations joining its platform and numerous system enhancements.

As of January 2021:

**• 3,067** organisations are currently registered in the Data Exchange

**• 15,990** users currently registered in the Data Exchange

**• 6** agencies are using the Data Exchange as a reporting tool for 75 programs

**• 1,081** organisations are reporting outcomes data

**• 618** ‘handshake’ agreements have been made between lead organisations and their delivery partners to share de-identified aggregate level reports data.

During the previous 12 months:

**• 1,688** users accessed a Data Exchange report for the first time.

**•** A new report, **Community Outcomes** was released

**•** New fields and graphs have been added to **Organisation Overview**, and **Client Outcomes** reports

**•** We have made performance enhancements to the Data Exchange system that have significantly improved web portal navigation and record searching during peak periods